Tissue and Eye Donation Notification Information for EMS Staff

Call in every death, every time

Gift of Life Michigan 24-hour Referral Line: (800) 482-4881

Purpose: EMS staff notify Gift of Life Michigan of all deaths that occur outside of a hospital, so Gift of Life Michigan can assess the person's medical eligibility for donation.

The Notification Call

- Make the call to (800) 482-4881 within 1 hour of time of death. The earlier the call, the more likely we can preserve the opportunity for donation.
- Calls can be made by any level, including first responders and volunteers.
- Make the call in a private setting, away from the deceased's family.
- Please refrain from approaching the family regarding a donation decision or from informing the patient's family that you are calling Gift of Life Michigan, as we want to avoid false hope of donation if the deceased person is not a candidate.
- The notification, or referral, call will typically take 5-10 minutes.

After the Notification Call

Gift of Life will inform you whether the deceased individual is a candidate for donation.

If the person is a candidate for donation:

- Gift of Life will coordinate with the medical examiner's office and/or funeral home.
- Gift of Life will contact the person's next of kin with the opportunity of donation (or if the person is already registered as a donor) after verifying that the family has already been notified of the death.
- We may contact you for follow-up information, including the run report.